

Personalized help for renters affected by the coronavirus (COVID-19)

Many renters are affected by the devastating impact of the coronavirus, or COVID-19. We're here to help. If you live in a rental property financed by Fannie Mae, and your employment or income have been affected, we can help you navigate your financial challenges with our Disaster Response Network. Contact your property manager or owner to see if you're eligible.

Fannie Mae's Disaster Response Network™ offers free support from HUD-approved housing advisors, including:

- Personalized recovery assessment and action plan.
- Help working with your housing situation.
- Financial coaching and budgeting.
- Access to Clearpoint's* Project Porchlight Online tools and resources.
- Ongoing check-ins to help ensure a successful recovery.

CALL 877-542-9723

to access the Disaster Response Network or other available resources.

Other resources

People impacted by COVID-19 can get additional information from:

- U.S. Department of Housing and Urban Development (HUD): www.hud.gov
- Federal Emergency Management Agency (FEMA): www.disasterassistance.gov
- Small Business Administration (SBA): www.sba.gov
- Centers for Disease Control and Prevention (CDC): www.cdc.gov

WARNING: Avoid scams

Scam artists offer fraudulent assistance to those affected by disasters. Always confirm the legitimacy of offers, never feel pressured to "take immediate action".