

Healthy Housing Rewards Enhanced Resident Services™



Have a property that goes above and beyond for its residents? See how we can help.

Together we can help create more sustainable communities by investing in the well-being and stability of renters. Enhanced Resident Services provides a lower borrowing rate for affordable properties that offer high-quality resident services to improve the well-being of renters. Qualifying services include wellness programs, day care, food access, education programming, job training, and more.

Flexible and Certain

- Lower interest rate
- Initial Borrower certification and Property certification reimbursed by Fannie Mae (up to \$5,500 for the service provider CORES certification and \$750 for the property-level ERS certification)
- Flexible loan terms, and fixed- or variable-rate financing options
- Flexible underwriting may be available for Multifamily Affordable Housing properties

Rely on us

- Single-asset security allows for customized Mortgage Loan structures
- Delegated risk-sharing model provides certainty of execution, faster decisions, and quicker loan closings
- Dedicated experts know the business and understand complex transactions
- Life-of-loan servicing means seamless post-closing activities

Contact a Fannie Mae representative to learn more about how our financing solutions can help you compete.





Term	5-30 years.
Amortization	Up to 35 years.
Affordability	Rent or income restrictions where at least 50% of the units are affordable to households earning no more than 80% area median income (AMI).
Service Provider Certification	Borrowers or third-party service providers must obtain CORES certification from an approved Fannie Mae provider.
	Cost of initial Service Provider certification up to \$5,500 will be reimbursed by Fannie Mae. Service Provider must obtain recertification every 5 years.
Property Level Certification	Borrowers must obtain property-level Enhanced Resident Services (ERS) certification from an approved Fannie Mae provider.
	Cost of initial property-level certification up to \$750 will be reimbursed by Fannie Mae. Borrower must obtain yearly Property re-certification.
Interest Rate	Fixed- and variable-rate options available.
Prepayment Availability	Flexible prepayment options available including yield maintenance and declining prepayment premium.
Loan Amount	No minimum or maximum.
Rate Lock	30- to 180-day commitments. Borrowers may use the Streamlined Rate Lock option. Confirmation of Sponsor-level and Property-level Enhanced Resident Services certifications is required prior to Rate Lock.
Accrual	30/360 and Actual/360.
Recourse	Non-recourse execution is available, with required standard carve-outs for "bad acts" such as fraud and bankruptcy, as well as for failure to maintain required Service Provider and Property-level certifications throughout the loan term.
Third-Party Reports	Standard third-party reports, including Appraisal, Phase I Environmental Assessment, and a Property Condition Assessment, are required. Confirmation of Healthy Housing Rewards eligibility is required.
Assumption	Mortgage Loans are typically assumable, subject to review and approval of the new borrower's financial capacity and experience.

