Fannie Mae

DUS Gateway Q4 2026 Update

Expanding the Credit Facility Experience: Collateral Release Requests

As part of **Acquisition Transformation**, Fannie Mae continues to expand the Credit Facility experience by bringing more borrower requests into a connected, standardized process.

Beginning **November 12, 2026**, lenders will be able to initiate and complete **Credit Facility Collateral Release Requests** through DUS Gateway®. This is the first of the non-loan collateral requests being transformed, with additional capabilities—including substitutions and staggered substitutions—planned for 2027.

What's changing?

Collateral Release Requests will move from the **Multifamily Asset Management Portal (MAMP)** into the transformed Credit Facility workflow within DUS Gateway.

Lenders will be able to:

- Select the applicable **Credit Facility and properties to be released**.
- Specify the **order in which existing loans should be paid down**.
- Calculate and review the **release price** within the request.
- Communicate directly with the **Fannie Mae deal team** in the application.
- Receive the **approval letter by email**.

Once the release price is agreed upon, lenders can move directly into **Final Underwriting**, complete the final release price calculations, and obtain an **Authorization to Close within the system**.

This self-service Authorization to Close experience is consistent with the Credit Facility commitment capabilities already introduced through Acquisition Transformation and brings the release request from initial submission through closing into one connected process.

What do I need to do?

Beginning **November 12**, please use DUS Gateway for applicable Credit Facility Collateral Release Requests.

Please confirm that individuals responsible for these requests have the appropriate DUS Gateway access before the rollout date.

If you have an upcoming Collateral Release Request and would like support with the new process, contact **AskAcqTransformation@fanniemae.com**.

Resources

- DUS Gateway homepage
- Collateral Release Job Aid available on DUS Gateway homepage

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