

DUS Deliver Release 1.0 for Credit Facilities

What Lenders Need to Know for September 28, 2026

Beginning September 28, 2026, Credit Facility Borrower Requests that include a new loan will move to DUS Deliver™, accessed through DUS Gateway. Requests that do not include a new loan will continue through the existing MSFMS process.

Important

This change does not affect approval requirements, submission timing requirements, or existing forms and documentation requirements.

Which loans should go through DUS Deliver?

Does the credit facility borrower request include a new loan?	
Yes	No
Use DUS Deliver via DUS Gateway® - Initial advance - Addition - Borrower-up - Tranche refinance - Conversion - Substitution advance	Continue using the existing process in MSFMS - Simultaneous substitution - Staggered substitution - Staggered substitution advance* - Standalone collateral addition <i>*Applies only to part 1 of the request, adding non-property collateral.</i>

What to expect with DUS Deliver

DUS Deliver carries forward information from the approved transaction and brings delivery activities into one workflow, with automated validations and greater visibility into submission status.

Process	With DUS Deliver All new Credit Facility Loan Acquisition Requests	With MSFMS and MAMP All new Credit Facility Collateral Borrower Requests
Request Intake	Access the approved borrower request in DUS Gateway and launch DUS Deliver to begin delivery.	Continue existing process in MAMP.
Fees, Loan & Collateral Data Entry	Enter fees, loan, collateral, rent roll, and applicable participant data in a single DUS Deliver workflow.	Continue existing process in MSFMS.
Document Submission	Submit documents through DUS DocWay as referenced in the DUS Deliver Job Aid.	Continue existing process in DUS DocWay.
Final Submission	Submit the pool for review once required edits are cleared. Automated validations identify remaining issues, and waivable edits may proceed with comments.	Continue existing process in MSFMS.
Status Tracking	View submission progress and Fannie Mae approval status in the DUS Deliver Approvals tab.	Continue existing process in MSFMS.
Corrections	Request and coordinate data corrections with the MF SPOT Team.	Continue existing process via email.

Support

Process/Transaction inquiries

Multifamily_SPOT@fanniemae.com

MF Acquisition Transformation inquiries

AskAcqTransformation@fanniemae.com

Training and Job Aids

Step-by-step training videos and job aids will be published ahead of go-live.

- DUS Deliver Job Aid
- DUS Deliver FAQs
- DUS Deliver On-Demand Training

SEPTEMBER

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2026

Ready to deliver your Credit Facility loan? We will walk you through your first DUS Deliver transaction!

Email AskAcqTransformation@fanniemae.com to schedule a dedicated session with our team.