



DUS 360® Release Notes – Release 23.2

Release 23.2 includes new features for DUS 360®

If you have any questions or concerns regarding DUS 360 External and DUS Property Monitor applications, please reach out to us at: DUS360_Help@fanniemae.com

Key Release Highlights:

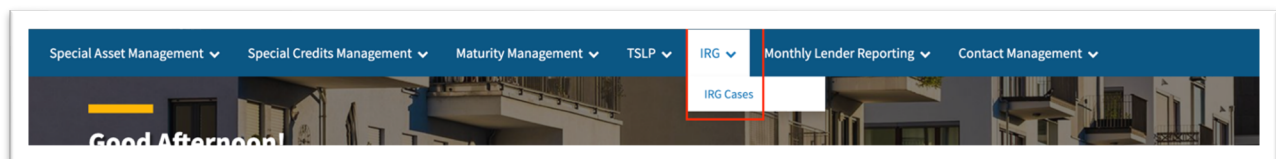
DUS 360®

- A new Inspection Review Group (IRG) module automates processes associated with monthly desktop reviews and re-inspection scheduling & activity tracking.
- Enhanced Special Credits and Quick Response modules to provide new and improved user experience.
- Enhanced Manage Contact module to display additional Assignment Types:
 - “TSLP”;
 - “MMG”;
 - “Special Credits”; and
 - “IRG”.
- Enhanced Manage Mailbox module to add two new mailboxes for Inspection Review Group (IRG).

Detailed Description of Changes:

Inspection Review Group (IRG) Module:

Introduced new module IRG to better align with the business processes and provide effective case management for Site Re-Inspections and Servicer Follow up cases. (Please refer to the attached [user guide](#) for the detailed descriptions).





Special Credits Module:

- Catastrophic Event tab
 - Enhanced comments to show in an organized manner.

Properties Tasks Counterparties Credits Notifications (CNF) **Catastrophic Event-Open** Contacts Notifications Status - Open

Initiated

CE Monitoring ID 78	Quick Response Case ID	Property Master Number	Property ID
Property Name	Property Allocated UPB	CE Event Name: Hurricane Ian	
Number Of Down Units 5	Estimated Damage Amount \$284,343.50	Loss Of Revenues Due To Damages Yes	Insurance Claim Filed Yes
Existing Flood Insurance Yes	National Flood Insurance Program No	Excess Coverage No	
Business Interruption Insurance With Flood Insurance Policy Yes		FNMA Listed As Mortgage And Payee on Insurance Policy Yes	
Inspection Date Planned	Inspection Date Completed 02/27/2023	CE Risk Status Initiated	

CE Servicer Comment

Last Updated By [] Last Updated Date May 4, 2023 8:08 AM EDT Created By [] Edit

- Miscellaneous Tab
 - Ability to add Master Property Number.

Properties Tasks Counterparties Credits Notifications (CNF) **Miscellaneous-Open** Contacts Notifications Status - Open

Add New

Performance Default Item*
Select

Master Property Number*
Select

Cancel Add

- Enhanced comments to show in an organized manner.
- Overall Case comments hover over.

Properties Tasks Counterparties Credits Notifications (CNF) **Miscellaneous-Open** Contacts Notifications Status - Open

Add New

Initiated - #101

Property Name: **Arbors at Eastland Apartments** Performance Default Item: **Unauthorized Transfers**

Reservation of Rights Letter Issued No	Date of RoR Issued	Date of Demand to Cure	Legal Engaged No
Borrower Action Plan Received No	Due Date for Resolution	Date of Resolution	
Servicer Updates on Resolution Plan/Comments on Nature		FNMA Comments	

Last Updated By [] Last Updated Date Jul 5, 2023 3:59 PM EDT Created Date Jul 5, 2023 3:59 PM EDT Edit

"On-Going Updates Related To The Property"

Overall Case Comments

Show comments from
All Fannie Mae Servicer

Servicer Asset Manager May 22, 2023 9:54 AM EDT 0 month ago

Servicer Asset Manager



- Property Condition Risk tab
 - Ability to add Master Property Number.
 - Enhanced comments to show in an organized manner.
- PCA Section on Property Condition Risk tab
 - Ability to select Master Property Number.

Property Condition Risk-Open | Contacts | Notifications | Status - Open

PCR Section

Deferred Maintenance Letter Issued? Yes
Deferred Maintenance Letter Issued Date* 07/07/2023
Borrower Action Plan Due Date MM/DD/YYYY
Borrower Action Plan Received/Approved? Select

Required Repair Section

Add New

Scope of Repairs (line items / description)* Life Safety
Master Property Number* Select

Cancel Add

Property Condition Assessment Section

- Added a new field Servicer Repair Progress Updates

Loan Maturity Date: JUN 2, 2024

Credits Notifications (CNF) | Property Condition Risk-Open | Contacts | Notifications | Status - Open

PCR Section

Deferred Maintenance Letter Issued? Yes
Deferred Maintenance Letter Issued Date* 04/11/2023
Borrower Action Plan Due Date 05/11/2023
Borrower Action Plan Received/Approved? Select

Required Repair Section

Add New

Initiated - #106 | Property Name: The Village at 48 West | PCR Deferred Maintenance/ Borrower Action Plan Items: Life Safety

Due Date For Final Repairs MM/DD/YYYY
Budget For Action Plan \$
Repair Completion Date MM/DD/YYYY
Comments On Nature/Cause of DM Items
PCR Status* Initiated

Servicer Repair Progress Updates

Last Updated By | Last Updated Date Jul 7, 2023 9:48 AM EDT | Created By | Save



- o Servicer now has ability to add new checklist items when PCA Recommended Y/N Indicator = YES

CE Quick Response Cases Module:

- Enhanced QR Case create UI detail page to include a new AM input field “How Property was identified” on export this field is read only field.

- Enhanced Quick Response Survey form to set Submission Status to “Draft” by default, when “Submit” button is clicked system should flip status to “Final” automatically, User will now be able to save the work by clicking “SAVE” button while Submission Status = Draft
- Enhanced Property Details Section on Case Details Page to display the description of MSA field value.
- Enhanced Property Details Section on Case Details Page to display “\$” sign for the Property Current UPB, Loan Current UPB fields.



- Enhanced Quick Response Survey form to flip the 4261 to 'N' when 'Did Property Experience Any Damage from the Event?' field is updated.

Properties and Quick Response Survey

Property Details

Property ID	Property Master Number	Property Type	Property Name	Property Status	Prop Address	City	State	Zip	MSA
238607	57936	Pinewoods Apartments	Inactive	90 N LUKE ST, LAFAYETTE, LA 70506	LAFAYETTE	LA	70506	LAFAYETTE, LA METROPOLIT/ STATISTICAL AREA	

Quick Response Survey

Submission Status* Final

How was the property identified/potentially impacted? Created with Rule Engine process by FM

Name of Servicer Asset Manager contacting the Borrower/Sponsor? Ami Gilbert

Servicer Asset Manager Phone Number (801) 233-2339

Servicer Asset Manager Email Address LONOTREPLY_DUS360P@fanniemae.com

Has the Borrower been Contacted to Verify Property Condition and Estimated Damage? Contacted - Borrower Provided Estimate

Is the Loan Delinquent? No

Is the Loan in Default? Select

Is the Loan Liquidated? Select

Did Property Experience Any Damage from the Event? Less than \$250K

If Property Sustained Damage from Event, Select Primary Cause Water Intrusion Other Than Flooding

Description of any damage sustained Pinewoods did not flood. Property sustained 5 very minor roof leaks. The damages should not exceed \$3,000.

- Enhanced Quick Response Survey form to add "Damage Assessment" field.

Home / CE Quick Response Case Summary

Export Upload View Uploads Reset Filter

Showing 1 to 10 of 435 entries

FNM Loan #	Property Name	Mstr Prop #	Srvcr Ln #	Servicer	Event Name	Due Date	Case ID	QR Case Status	Damage Assessment	Property Allocated UPB	Prop Type
-----	-----	-----	-----	All	Event Name	-----	Case ID	All	All	Property Allocated UPB	All

Home / CE Quick Response Case Summary / Case Details - [Case ID]

FNM Loan Number	Case ID	Case Type	QR Case Status	Due Date	Damage Assessment
-----	-----	Quick Response Case	Closed - Delegated	Aug 29, 2014	Less than \$250K
Servicer Loan Number	Servicer Name	Event Name	Event Type	Event Date	
-----	-----	Napa Valley Earthquake	Earthquake	Aug 24, 2014	4261 Required? N
Asset Manager Name	Current Loan UPB	Execution Type			
-----	\$0.00	MBS			

Deal ID: 10477 Deal Name: NARTOFF VINPVARO MHP Product Type: DUS Flow

Thank you!
DUS 360 Help Product Support Team