



DUS 360® Release Notes – Release 25.2.1

We are pleased to announce a new set of features for the DUS 360 suite of applications including DUS 360 and DUS Property Monitor™.

If you have any questions or concerns regarding DUS 360 and DUS Property Monitor applications, please contact to us at: DUS360_Help@fanniemae.com.

Thank you!

DUS 360 Help Product Support Team

Key Release Highlights:

Quarterly Monitoring Report (QMR) Module

- Added a pie chart summarizing total, open, and closed QMR cases.
- Added a read-only Audit Trail to the Case Detail page, allowing Servicers to track actions, statuses, uploads, and comments by “User Name”, “User Type”, “Event”, “Case Status”, and “Date”.
- Added notifications for status changes when a case moves to "Submitted" or "Resubmission Required".
- Enhanced the Case Details screen to allow edits when the case status is "Submission Required" or "Resubmission Required".

My Cases

- Enhanced the My Cases widget to display QMR and Lender Follow-Up cases, categorized as “Due Today,” “Within 10 Days,” and “Past Due”.

Contact Management

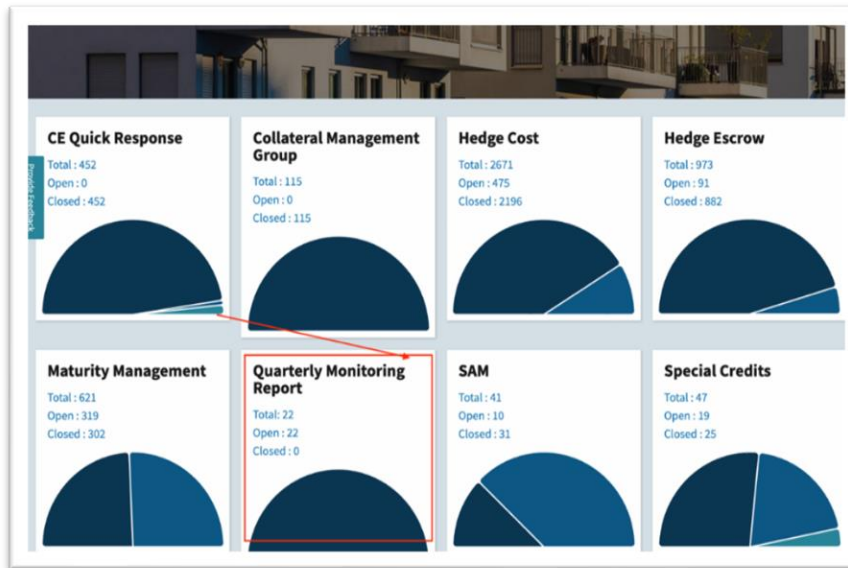
- Enhanced the Contact Management Manage Mailbox section to enable add, remove, or update email addresses for Servicers to receive QMR notifications.



Detailed Description of Changes

Quarterly Monitoring Report (QMR) Module

- Added a pie chart for QMR case(s) showing Total, Open, and Closed case counts.



- Enhanced the Case Details page to add an Audit Trail screen (read-only) for both Fannie Mae and the Servicer, to track all user/system-initiated actions, case and submission statuses, certification and review actions, document uploads, and comments all with full date, time, and user details.

Case Status	Event	User Name	User Type	Date
Open	Submission Required	System	Fannie Mae	May 12, 2025 2:10 PM EDT

Showing 1 to 1 of 1 entry

Case Status	Event	User Name	User Type	Date
Open	Submission Required	System	Fannie Mae	May 12, 2025 2:10 PM EDT
Open	Certified		Servicer Asset Manager	May 22, 2025 3:20 PM EDT
Closed	Satisfied		Servicer Asset Manager	May 22, 2025 3:20 PM EDT

Showing 1 to 3 of 3 entries



- Added system-generated notifications to alert Fannie Mae Asset Managers and Servicers about case creation and submission status changes to "Submitted" or "Resubmission Required" for past-due case(s) and those due within 10 days.

The Assigned QMR Cases are past due. The table below are the details of the cases, which can be accessed by logging into [DUS 360](#).

Deal Name	Case ID	Reporting Period	Case Status	Due Date	Servicer Name
Enlivant Portfolio	100	Q42024	Submission Required	03/15/2025	

- Enhanced the QMR Case Details screen to allow users to update information when the case status is either "Submission Required" or "Resubmission Required".

Home / QMR Case Summary / Case Details -

Aspen Square Facility 5 Open Submission Required

DEAL ID	SPONSOR NAME	SERVICER	SERVICER #	CASE ID 10054139	CASE DUE DATE 03/15/2025	CASE CREATED DATE 05/12/2025	REPORTING PERIOD Q42024	AUDIT TRAIL View
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[Click on the Edit button to make edits](#)

[Back](#) [QMR Preview](#) [Edit](#) [Save](#)

Facility Information [Properties](#) [Loans](#) [Hedge](#) [Documents](#) [Comments](#)

FACILITY CLOSING DATE 10/24/2014
FACILITY TERMINATION DATE 03/28/2028
UPB LIMIT
PROPERTY COUNT LIMIT
ADDITIONAL TRIGGER EVENT EXISTS? Yes
SPRINGING DEBT SERVICE RESERVE BALANCE

Contact Management

- Enhanced the Contact Management box to allow for adding, removing, or updating emails for QMR notifications.

Home / Contact Management / Manage Mailboxes

[Update](#) [For QMR Notifications](#) [Reset Filter](#)

E Quick Response Mail Boxes	CMG Re-Inspection Mail Boxes	CMG Lender Follow Up Mail Boxes	Hedge Mail Boxes	QMR Mail Boxes	Last Updated By +	Last Updated On +
CE Quick Response Mail Box	CMG Re-Inspection Mail Box	CMG Lender Follow Up Mail Bo	Hedge Mail Boxes	QMR Mail Boxes	Last Updated By	📅
6213224719****@fanniemae.com	4213224719****@fanniemae.com	4213224719****@fanniemae.com	5213224719****@fanniemae.com			Apr 2, 2025