



DUS 360® Release Notes – Release 24.3.0

Release 24.3.0 includes new features for DUS 360®

We are pleased to announce a new set of features for the DUS 360 suite of applications including DUS 360® and DUS Property Monitor.

If you have any questions or concerns regarding DUS 360 and DUS Property Monitor applications, please contact to us at: DUS360_Help@fanniemae.com

New user guides available as part of this release are as follows:

- [Contact Management](#)
- [Collateral Management Group](#)

Thank you!

DUS 360 Help Product Support Team

Key Release Highlights:

DUS 360®

Hedge Module

- Added new email alerts for Hedge Cost and Escrow cases triggered at creation, 10 days before the due date, and upon past due.
- Added new Hedge Mailbox functionality for servicers, allowing them to add up to 10 email addresses to monitor the submission of Hedge cases.

Inspection Review Group (IRG) Module

- Re-labeled Inspection Review Group (IRG) to Collateral Management Group across various screens in DUS 360.

Detailed Description of Changes

Hedge Module

- Added new Hedge Mailbox functionality for servicers, allowing them to add up to 10 email addresses to monitor the submission of Hedge cases.



The screenshot shows the 'Manage Mailboxes' page. The top navigation bar includes 'Special Asset Management', 'Special Credits Management', 'Maturity Management', 'TSLP', and 'Collateral Management Group'. The breadcrumb trail is 'Home / Contact Management / Manage Mailboxes'. A status bar indicates 'Update (1 out of 2 records are selected) Clear'. Below this are several tabs: 'oxes', 'CE Quick Response Mail Boxes', 'CMG Re-Inspection Mail Boxes', 'CMG Lender Follow Up Mail Boxes', and 'Hedge Mailboxes'. On the right, the 'Association' section contains a note: 'Note: This action will change the mail boxes for the selected record(s)'. Below the note is a 'Mail Box Type*' dropdown menu with a search icon. The dropdown list includes: 'CE Quick Response', 'CMG Lender Follow Up', 'CMG Re-Inspection', 'Hedge Escrow & Hedge Cost', 'MMG', and 'Special Credits'. The 'Hedge Escrow & Hedge Cost' option is highlighted with a red box.

Collateral Management Group (CMG) Module

- Re-labeled Inspection Review Group (IRG) to Collateral Management Group (CMG) across various screens in DUS 360.

The screenshot shows the DUS 360 dashboard. The top navigation bar includes 'Fannie Mae', 'DUS 360™', 'DUS 360 Documents', 'DUS Property Monitor™', and 'MAMP'. The main navigation bar includes 'Special Asset Management', 'Special Credits Management', 'Maturity Management', 'TSLP', 'Collateral Management Group', 'Hedge', 'Monthly Lender Reporting', and 'Contact Management'. The dashboard features a 'Good Evening!' greeting and a grid of widgets. The 'Collateral Management Group' widget is highlighted with a red box and shows the following statistics: Total : 52, Open : 0, Closed : 52. Other widgets include 'CE Quick Response' (Total: 146, Open: 2, Closed: 144), 'Hedge Cost' (Total: 84, Open: 84, Closed: 0), 'Hedge Escrow' (Total: 108, Open: 108, Closed: 0), and 'My Pending Tasks' (SAM International Village (Case: 10000266), Status: Open).

This close-up screenshot shows the 'Collateral Management Group' dropdown menu. The menu is open, displaying 'TSLP' and 'Collateral Management Group' with dropdown arrows. Below the menu, a white box with a red border contains the text 'CMG Cases'.



Special Asset Management ▾ Special Credits Management ▾ Maturity Management ▾ TSLP ▾ Collateral Management Group ▾

Home / Collateral Management Group Case Summary

Special Asset Management ▾ Special Credits Management ▾ Maturity Management ▾ TSLP ▾ Collateral Management Group ▾ Hedge ▾ Monthly

Home / Collateral Management Group Case Summary / Case Details - []

Home / Contact Management / Manage Mailboxes

Update Reset Filter

Showing 1 to 2 of 2 entries

Number	MMG Mail Boxes	Special Credits Mail Boxes	CE Quick Response Mail Boxes	CMG Re-Inspection Mail Boxes	CMG Lender Follow Up Mail Boxes	Hedge Mailboxes	Last Updated By
	MMG Mail Bo	Special Credits Mail Boxes	CE Quick Response Mail Box	CMG Re-Inspection Mail Box	CMG Lender Follow Up Mail Bo	Hedge Mailboxes	Last Updated I

Note: This action will change the mail boxes for the selected record(s).

Mail Box Type*

Select ▾

[Search]

CE Quick Response

- CMG Lender Follow Up
- CMG Re-Inspection

Hedge Escrow & Hedge Cost

MMG

Special Credits