



Multifamily Asset Management Portal (MAMP) Release Notes – Release 24.0

Fannie Mae has implemented Multifamily Asset Management Portal (MAMP) Release 24.0 and new features are now available.

Key Release Highlights:

- Updated Property Inspection module to accommodate **MBA Standard Inspection Form 4.0**.

Detail Description of Changes:

Enhancements to Property Inspection module:

- In response to the release of **MBA Standard Property Inspection Form version 4.0**, the Property Inspection module has been updated to accommodate the changes impacting the upload and digitization processes.
- A summary of significant changes is listed in the table below. More detailed information, including before and after snapshots of the changes, can be found [here](#).
- **MBA Standard Inspection Forms 3.03 and 3.1** will be accepted in MAMP until mid-2025, at which time they will be retired. The anticipated retirement date will be shared in the coming months.
- Additionally, the bulk upload functionality on the Inspection Requirements Dashboard has been changed so that up to 10 Excel template files can be uploaded at one time as opposed to 20.

SUMMARY OF SIGNIFICANT CHANGES		
Tab	Tab Section	Change
Tools	Inspection Report Tab and Scope Presets	<ul style="list-style-type: none"> ▪ Removed options “Fannie Mae Assmt Addendum” and “FRE Assmt Addendum” and replaced with Agency Assmt Addendum. ▪ Added new field Repairs Verification Categories List with corresponding “Normal” and “Freddie Mac” menu options.
General Info	Subject Property	<ul style="list-style-type: none"> ▪ Removed field Rating Scale. Both Agencies now use the same Rating Scale.
General Info	Inspection Scheduling Contact Information	<ul style="list-style-type: none"> ▪ Added new field In-House Inspection along with corresponding “Yes” and “No” menu options.
General Info	Management Company Information / On-site Contact	<ul style="list-style-type: none"> ▪ Added new field Email Address.
General Info	Property Profile and Occupancy	<ul style="list-style-type: none"> ▪ Added six new menu options to Rent Roll Obtained field: <ul style="list-style-type: none"> • Yes • No – Requested but not provided • No – Requested but declined • No – Hard copy to follow • No – No Contact Inspection • Not Applicable ▪ Added new menu option Mobile Home Pads to the Unit of Measurement Used field. ▪ Fixed formatting error associated with Percentages fields.



SUMMARY OF SIGNIFICANT CHANGES

Tab	Tab Section	Change
		<ul style="list-style-type: none"> ▪ Relocated four existing fields within the section: <ul style="list-style-type: none"> • Property Offers Rental Concession? • Describe • Franchise Name • Franchise change since last inspection?
General Info	Operations and Maintenance plans (O&M)	<ul style="list-style-type: none"> ▪ Relocated existing field Was a harmful environmental condition observed which is not covered by an existing O&M plan (such as mold)? from the now-defunct FRE Assmt Addendum tab.
General Info	Neighborhood and Site Comparison Data	<ul style="list-style-type: none"> ▪ Relabeled existing field Additional Collateral Description Information to Additional Collateral Description Information, including comparison to neighborhood.
Physical Condition and DM	Physical Condition and Deferred Maintenance	<ul style="list-style-type: none"> ▪ Relabeled existing field description for Curb Appeal from “Comparison to Neighborhood; First Impression/ Appearance” to “First Impression / Appearance”. ▪ Relabeled existing field description for Interior Common Areas from “Public Restrooms” to “Common Area Restrooms”. ▪ Relabeled existing field description for Environmental from “Evidence of Mold” to “Evidence of microbial growth”. ▪ Removed comment fields “Exterior / Interior – Additional description of the property conditions” under Environmental.
Physical Condition and DM	Deferred Maintenance Items	<ul style="list-style-type: none"> ▪ Changed table format from manual input to auto-populate (read-only) based on data sourced from the Photos tab.
Physical Condition and DM	Deferred Maintenance Items	<ul style="list-style-type: none"> ▪ Added new Life Safety column menu options to include Life Safety (P) and Life Safety (I). Life Safety data is input on the Photos tab and auto-populated into the DM Items table.
Photos	Photos Tools	<ul style="list-style-type: none"> ▪ Removed buttons Delete All and Extract Photos and replaced with Photos Tools button that allows user to delete, move, or extract photos.
Photos	Photos	<ul style="list-style-type: none"> ▪ Removed buttons Add to DM/RV List and replaced with Options button along with six corresponding category menu options to: <ul style="list-style-type: none"> • Allow user to insert and edit photos/captions. • Auto-populate the Deferred Maintenance Items table (Physical Condition and DM tab) or the Verification Items table (Repairs Verification tab). ▪ Updated existing photo caption fields to: <ul style="list-style-type: none"> • Display deferred maintenance and repair data below the photo. • Allow user to seamlessly move/change photos without having to manually realign the Deferred Maintenance or Verification Items tables.
Rent Roll		<ul style="list-style-type: none"> ▪ Changed existing field Rent Roll Attached format from manual input to auto-populate (read-only) based on data sourced from the General Info tab / Rent Roll Obtained field.



SUMMARY OF SIGNIFICANT CHANGES		
Tab	Tab Section	Change
Management Interview	Management Information & Interview	<ul style="list-style-type: none"> Added new field Where does Management work? along with three menu options – “On-Site”, “Off-Site”, and “Rotational”.
Management Interview	Property Events	<ul style="list-style-type: none"> Added new comment field for question In the past 12 months, has there been any key employe turnover or any key employee replaced? If yes, explain. Relabeled existing question field In the past 12 months, have there been any fires, significant water intrusion or the property damage? If yes, explain the location on the property, costs associated, resolution, and leaseability. Added new question and associated comment fields In the past 12 months, have there been any insurance claims filed? If yes, describe the damage, date of loss, and date claim was filed. Relocated question and associated comment fields Per management, is the property out of compliance with any applicable ADA requirements? If yes, explain from the now-defunct FRE Assmt Addendum tab. Added new question and associated comment fields Any concerns with management responsiveness? If yes, please explain.
Agency Assmt Addendum	Comprehensive Property Assessment Ratings	<ul style="list-style-type: none"> Relabeled tab name from Fannie Mae Assmt Addendum to Agency Assmt Addendum. Relabeled Life Safety menu option from “No/minor Life Safety issues observed” to “No/isolated Life Safety issues observed”.
Agency Assmt Addendum	Outstanding Major DM and Tenant Protections	<ul style="list-style-type: none"> Added new section Outstanding Major DM and Tenant Protections to the tab. Relocated existing question and associated comment fields Are there any major deferred maintenance items outstanding from the last inspection? If Yes, please specify items that remain outstanding and include impact of outstanding items on overall property appeal and condition from the now-defunct FRE Assmt Addendum tab.
FRE Assmt Addendum	All	<ul style="list-style-type: none"> Removed tab and relocated fields to other tabs.
Repairs Verification	Verification Items	<ul style="list-style-type: none"> Removed the Photo column. Changed Repair Status column to display four additional fields and DM data for each repair line item. DM data is input on the Photos tab and auto-populated into the Verification Items table.
Senior Supplement	Part IV: Management / Property Staffing	<ul style="list-style-type: none"> Changed existing four field formats from menu selection to free form text: <ul style="list-style-type: none"> Scheduled meetings with staff Scheduled meetings with residents Social & Activities program for residents Employee training opportunities



Questions

If you should have any questions, please contact your Servicer Relationship Manager.