



Technology Support Center Holiday Availability

Fannie Mae customers can contact us directly by dialing 800-2FANNIE, and follow the prompts to be directed to the appropriate department ([click here](#) for a complete list).

- The Technology Support Center can be reached at 800-2FANNIE (option 1 twice) 24 hours a day, seven days a week -- except on the holidays shown below – providing support for both Single Family and Multifamily technology applications.
- Other department hours may vary (i.e., *Selling/Servicing Guide Support, Investor Reporting, etc.*). Refer to the [Contact Us](#) page for information on hours and how to contact these departments.

Technology Support Center Holiday Availability	
New Year's Day	Closed
Martin Luther King's Birthday	Open
Presidents' Day	Open
Memorial Day	Closed
Independence Day	Closed
Labor Day	Closed
Veteran's Day	Open
Thanksgiving	Closed
Day after Thanksgiving	Open
Christmas Eve	Open
Christmas Day	Closed
New Year's Eve	Open

NOTE: On the evening prior to a holiday closure, the Technology Support Center will close at 8:00 p.m. and will reopen the day after the holiday at 8:00 a.m. ET.

Additional Resources

- Single-Family and Multifamily Business Contacts page: www.fanniemae.com/portal/about-us/company-overview/sf-mf-contacts.html
- Technology Application Support page: www.fanniemae.com/singlefamily/technology-support