System Requirements

DUS Gateway™ is built on top of the Salesforce.com platform and therefore relies on Salesforce.com's system requirements.

Browser Requirements:

- Google Chrome™, most recent stable version
- Mozilla® Firefox®, most recent stable version
- Microsoft® Internet Explorer® versions 9, 10, and 11
  - If you use Internet Explorer, the latest version that Salesforce supports is recommended with all Microsoft software updates applied.
  - Beginning June, 2015, Salesforce will discontinue support for Microsoft® Internet Explorer® versions 7 and 8. For these versions, this means that some functions may no longer work after this date.
- Apple® Safari® versions 5.x and 6.x on Mac OS X

Note: For all browsers, you must enable JavaScript, cookies, and TLS 1.0.

For additional detail, please refer to the following link on the Salesforce.com web site: https://help.salesforce.com/apex/HTViewHelpDoc?id=getstart_browser_overview.htm

Requirements for Email

Requirements to receive System-Generated emails:

- DUS Gateway sends system-generated emails to notify users of the following:
  - Potential dual registrations
  - Fannie Mae credit lead assigned to a deal
  - Fannie Mae has quoted a deal
- Emails are sent from the following email address: DUS_Gateway@fanniemae.com (with the display name noreply@fanniemae.com).
- Please make sure that your firewall/spam filters allows these emails to get to recipients.