



## DUS 360® Release Notes – Release 23.2.1

Fannie Mae has rolled out new functionality in DUS 360® part of Release 23.2.1 which is now live and available to use.

### Key Release Highlights:

#### DUS 360® External

- CE Quick Response Survey Form Enhancements
  - Enhanced CE Quick Response Survey form field **“In which Flood Zone the Property is Located?”** from free text to a drop-down with allowable values “Zone A”; “Zone V”; “Zone C, X or other Zone”; “Unknown”
  - Enhanced CE Quick Response Survey form field **“In which Flood Zone the Property is Located?”** to be a required field during QR submission for "Event Type" = Flood
  - Enhanced Export and Upload to show allowable values selected in the drop down for the field **“In which Flood Zone the Property is Located?”**
  - Enhanced six fields in the CE Quick Response Survey form to correct grammatical errors.
- Manage Mailbox Enhancements
  - Enhanced CE Quick Response mailbox functionality to provide the ability to add multiple email addresses (up to 10 emails).

### Detailed Description of Changes

#### DUS 360®

##### CE Quick Response Module:

- Introduced new set of Allowable values for the **“In which Flood Zone the Property is Located?”** field on CE Quick Response Survey Form. The new status includes “Zone A”; “Zone V”; “Zone C, X or other Zone”; “Unknown”.

The screenshot shows the 'Quick Response Survey' form. The field 'Which Flood Zone is the Property Located?' is highlighted with a red box. The dropdown menu is open, showing the following options: Zone A, Zone V, Zone C, X or other Zone, and Unknown. A red arrow points to the 'Zone A' option. Other fields in the form include 'Submission Status', 'Servicer Asset Manager Phone Number', 'Servicer Asset Manager Email Address', 'Name of Servicer Asset Manager contacting the Borrower/Sponsor?', 'Is the Loan Delinquent?', 'Is the Loan in Default?', 'Is the Loan Liquidated?', 'Did Property Experience Any Damage from the Event?', 'If Property Sustained Damage from Event, Select Primary Cause', 'Description of any damage sustained', 'Any Repairs?', 'Is the Property Fully or Partially Evacuated?', 'Did the Event Cause Loss of Life or Serious Injury that Required Hospitalization?', 'Has the property been the subject of Media?', 'Has the Property been Inspected by Servicer or Inspection Company after Event?', and 'Is it Anticipated that an Insurance Claim will be Filed or Has been Filed?'. There are also fields for 'Last Updated By' and 'Last Updated Date', and a 'Submit' button.

- Updated CE Quick Response mailbox functionality to provide the ability to add multiple email addresses (up to 10 emails).



**Update Mail Boxes for Berkadia Commercial Mortgage LLC**

Note: This action will change the mail boxes for the selected record(s).

Mail Box Type\*  
CE Quick Response

Email\*

Standard Mail Boxes      IRG Re-Inspection Mail Boxes

Standard Mail Boxes      IRG Re-Inspection Mail Boxes

[10 empty rows with trash icons on the right]

### Questions

Please reach out to us at:

[DUS360\\_Help@fanniemae.com](mailto:DUS360_Help@fanniemae.com) if you have any questions or concerns regarding DUS 360 External and DUS Property Monitor applications.

Thank you!

**DUS 360 Help Product Support Team**