

2023 Multifamily Energy and Water Survey

Frequently Asked Questions

Q1: I am having trouble accessing 2022 utility costs for my properties. Can I participate in the survey by submitting just utility consumption?

A: Yes, while whole property (owner and tenant) utility consumption information is required to participate in the survey, utility cost data is optional. Participants are encouraged to see the [Step-by-Step Guide to Submitting Utility Data](#) to learn more about collecting data from utility companies.

Q2: Am I able to participate in the survey if I only have energy or water data?

A: Although it is preferred to submit both energy and water consumption data, submissions of just water or energy data will be accepted.

Q3: Is there a way to complete a bulk submission of the survey for multiple properties?

A: Yes, there is a bulk upload option via Portfolio Manager for utility data. Participants with portfolios of 10 to 400 properties can submit property details using a single [bulk upload spreadsheet](#). Participants with less than 10 properties in their portfolio will need to submit property details on an individual basis through the [survey](#).

Q4: I already benchmark multifamily buildings in ENERGY STAR Portfolio Manager – can I use this information to participate in the 2023 EPA Multifamily Energy and Water Survey?

A: Yes, there are two pathways to submit information for the survey, either using data already in Portfolio Manager or using an excel template. See the [survey](#) for further instructions.

Q5: I would like to coordinate with members of my staff and/or property manager to complete the survey. Is there a way to pass a single survey response back and forth among team members?

A: Yes, the survey tool has functionality allowing collaboration with a property manager, property owner, or other multifamily property staff to complete a single survey submission. Click the "Save and Resume Later" button at the bottom of any survey page to get a unique link to your survey. This link can be shared with others to enable collaboration on a single survey submission.