



DUS 360® Release Notes – Release 23.4

Release 23.4 includes new features for DUS 360®

We are happy to announce that the DUS 360 suite of applications, including DUS 360® and DUS Property Monitor, has been upgraded with a new set of features this weekend.

If you have any questions or concerns regarding DUS 360 External and DUS Property Monitor applications, please reach out to us at: DUS360_Help@fanniemae.com.

Thank you!

DUS 360 Help Product Support Team

Key Release Highlights:

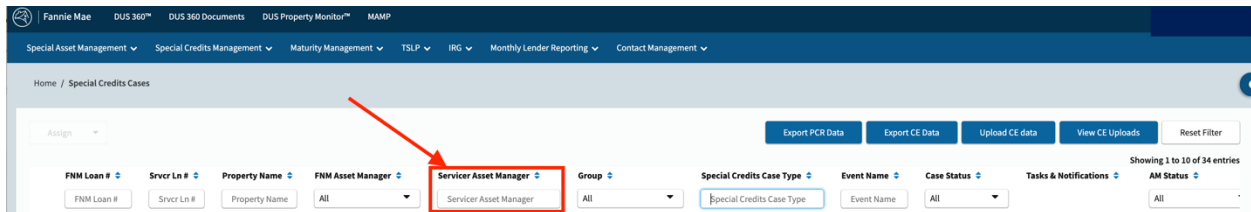
DUS 360® External

- Enhanced Special Credit case summary dashboard to provide new and improved user experience.

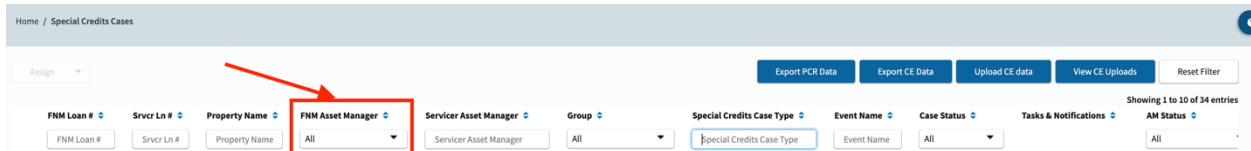
Detailed Description of Changes

Special Credits Module:

- Special Credits Case Summary Dashboard**
 - Enhanced case summary dashboard to display “Servicer Asset Manager” field; multiple Servicer Asset Manager names will be displayed as comma separated values when user assigns more than one Servicer Asset Manager contacts.

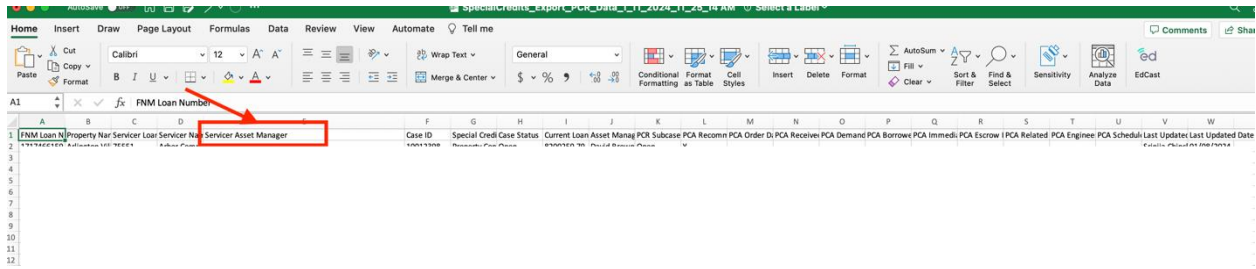


- Renamed Assigned Asset Manager to FNM Asset Manager.

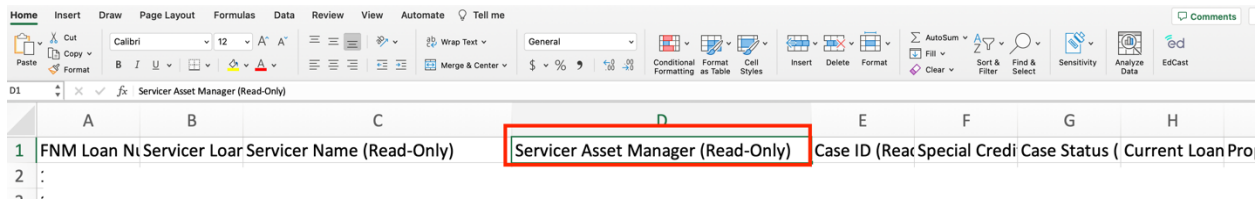




- o Enhanced PCR Export to include Servicer Asset Manager.

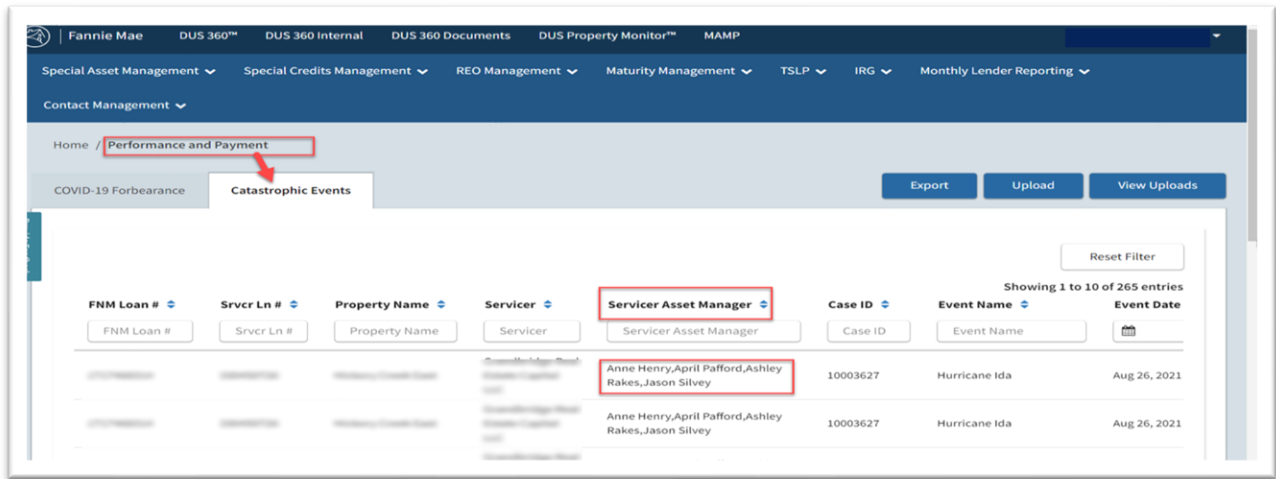


- o Enhanced “CE Export and Upload” to include Servicer Asset Manager.

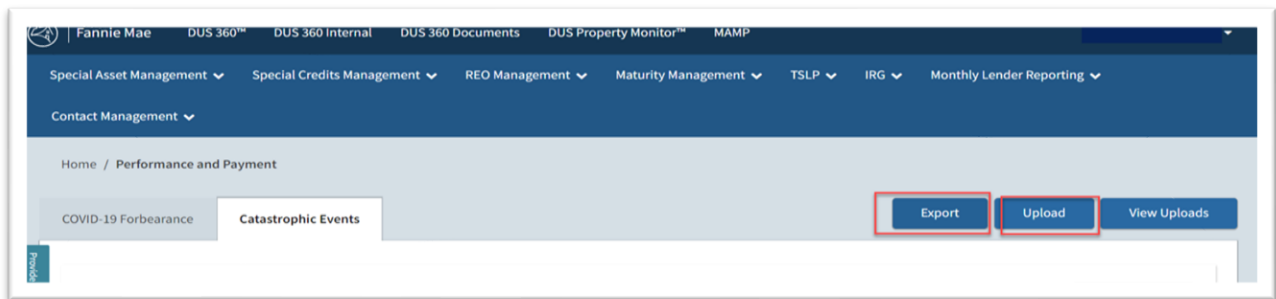


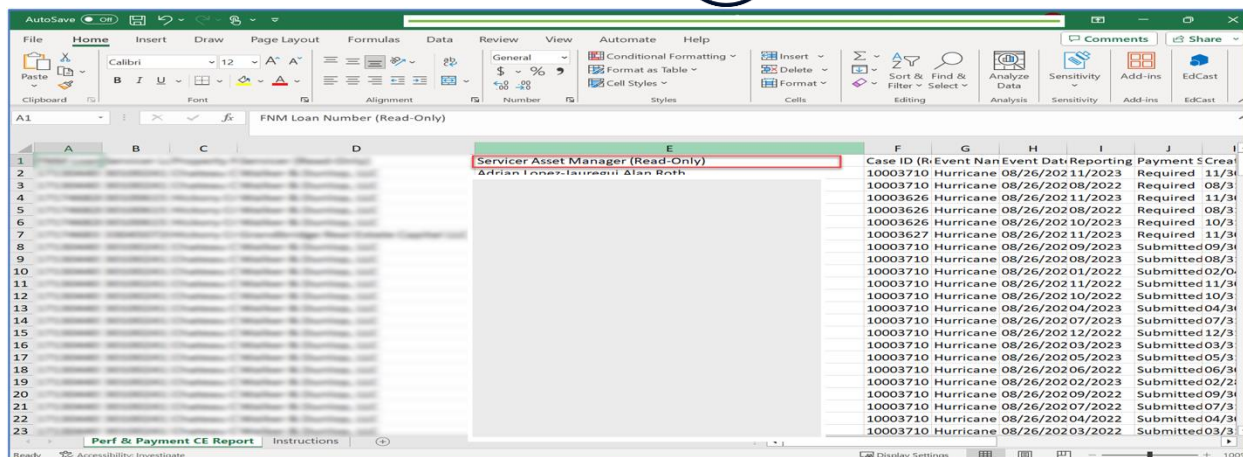
- **Performance and Payment (Catastrophic Events) Dashboard**

- o Enhanced “Performance and Payment (Catastrophic Events)” dashboard to display Servicer Asset Manager.



- o Enhanced export and upload functionality to include Servicer Asset Manager, including the instructions tab.





- **Help Icon**
 - Enhanced “Help” icon to show definitions for each field as shown below.

Definitions ➔

FNM Loan #
Fannie Mae’s unique loan identifier (Fannie Mae Loan Number).

Srvcr Ln #
Unique loan identifier assigned by the Servicers, different from the Fannie Mae loan number (Servicer Loan Number).

FNM Asset Manager
Assigned Fannie Mae asset manager.

Group
Assigned Fannie Mae business group.

Special Credits Case Type
Case Type indicates the type of risk identified upon the loan being assigned to the Portfolio Risk Management (PRM) team.

Case Status
Case Status indicates the current state of the case.

AM Status
Asset Manager Status indicates the current state of the case/loan in the asset management process.

Forbearance Status
Forbearance Status indicates current state of a Forbearance case.

FNM Analyst
Assigned Fannie Mae analyst for a given loan.

Servicer
Name of the Servicer assigned to the loan.

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