



Fannie Mae®

## Personalized help for renters impacted by Hurricane Ida

Fannie Mae is committed to assisting renters and communities affected by disasters. If Fannie Mae financed the apartment complex where you live and your apartment or place of employment is in a FEMA-declared zone, we can help you navigate the challenging disaster recovery process with resources like our Disaster Response Network.

### Fannie Mae's Disaster Response Network™ offers free support from HUD-approved housing advisors, including:

- Personalized recovery assessment and action plan
- Assistance with filing claims (i.e., FEMA, insurance, and Small Business Administration [SBA])
- Help working with your housing situation
- Access to Clearpoint's\* Project Porchlight Online tools and resources
- Ongoing check-ins to help ensure a successful recovery

**CALL 877-833-1746**

to access the Disaster Response Network or other available resources.

### Other resources

People impacted by a disaster may also receive help from:

- U.S. Department of Housing and Urban Development (HUD): [www.hud.gov](http://www.hud.gov)
- Federal Emergency Management Agency (FEMA): [www.disasterassistance.gov](http://www.disasterassistance.gov)
- American Red Cross: **1-800-733-2767**

### WARNING: Avoid scams

Scam artists offer fraudulent assistance to those affected by disasters. Always confirm the legitimacy of offers, never feel pressured to “take immediate action,” and, remember, help is FREE.