



Fannie Mae®

## Personalized help for renters impacted by the coronavirus (COVID-19)

Many renters are affected by the devastating impact of the coronavirus, or COVID-19. We're here to help. **If your apartment or rental unit is in a multifamily building financed by Fannie Mae**, and your employment or income have been affected, we can help you navigate your financial challenges with our Disaster Response Network. **Contact your property manager or owner to see if you're eligible.**

**Fannie Mae's Disaster Response Network™ offers free support from HUD-approved housing advisors, including:**

- Personalized recovery assessment and action plan.
- Help working with your housing situation.
- Financial coaching and budgeting.
- Access to Clearpoint's\* Project Porchlight Online tools and resources.
- Ongoing check-ins to help ensure a successful recovery.

**CALL 877-542-9723**

to access the Disaster Response Network or other available resources.

### Other resources

People impacted by COVID-19 can get additional information from:

- U.S. Department of Housing and Urban Development (HUD): **[www.hud.gov](http://www.hud.gov)**
- Federal Emergency Management Agency (FEMA): **[www.disasterassistance.gov](http://www.disasterassistance.gov)**
- Small Business Administration (SBA): **[www.sba.gov](http://www.sba.gov)**
- Centers for Disease Control and Prevention (CDC): **[www.cdc.gov](http://www.cdc.gov)**

### WARNING: Avoid scams

Scam artists offer fraudulent assistance to those affected by disasters. Always confirm the legitimacy of offers, never feel pressured to "take immediate action".